



FEDERAL CREDIT UNION

# VRU ACCESS INSTRUCTIONS

- 1** Dial (814) 723-3510 or (800) 268-0397
- 2** The VRU system will respond "Welcome to NFG #2 Federal Credit Union's Voice Response System. If you are using a touch phone, please press 1 now, if you do not have touch tone service, please stay on the line."
- 3** Enter your account number as shown on your statement, including the decimal number followed by the #.  
ie. Account 1234.0 should be entered as 12340#  
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- 4** Enter your PIN number, followed by the # sign.
- 5** The VRU will proceed to the Master Menu. Follow the recorded prompts to complete your transaction